

Design for the Mind

Jean Hewitt, MSc, NRAC, CIWFM, Tech IOSH Associate, Buro Happold

17.04.2023

BURNO 19640P PIOHAPDID. ALL RIGHTS RESERVED

BURO HAPPOLD









PAS 6463 "Design for the Mind -**Neurodiversity and the Built Environment" 2022**

- PAS = Publicly available specification;
- A PAS is a first step towards a formal standard;
- A PAS is produced quickly, with a technical author, steering group and a wider invited review panel;
- Covers most building types;

Thanks to:

Sponsors: TfL, Buro Happold, Forbo Flooring and BBC Workplace; 6463 Steering group: includes people with lived+professional experience.

BURO HAPPOLD



Scope and Purpose

- Scope buildings/environments for mainstream public use
- The PAS Guidance is intended to be beneficial for a broad spectrum of neurological information and sensory processing differences.
- Potential incorporation into a BS or ISO;







BURO HAPPOLD

3

Sensory and information processing differences

- The variation in neurocognitive profiles across the whole population;
- Humans don't come in a one-size-fits-all neurologically similar package (neurotypical);
- There are natural and normal genetic variations;
- We are all neurodiverse.

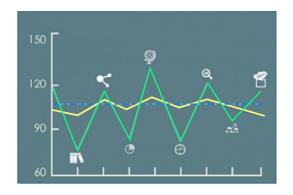


BURO HAPPOLD

COPYRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERVED

We are all different!

- Think/process information;
- Learn new things;
- · Communicate with others;
- Find their way from A to B;
- Experience the world.



Neurodiversity - everyone, the whole population;

Neurotypical - not a spikey profile;

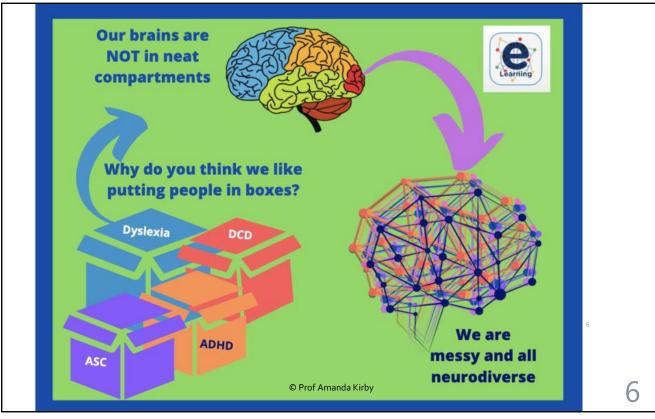
Neurodivergent - not fitting the majority neurotypical model; and **Neurodegenerative** – having a progressive condition such as dementia

BURO HAPPOLD

COPYRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERVED

☐

5



Many people who experience challenges in the built environment do <u>not</u> have a formal diagnosis for a sensory processing condition or difference:



- Undiagnosed;
- Neurotypical with "spikes in one or two areas;"
- other conditions are often unknowingly affected by elements of Buildings.

Examples include some migraine sufferers, people with vestibular conditions.

BURO HAPPOLD

COPYRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERVED

7

Sensory processing differences



 Hypersensitivity – extreme physical sensitivity, experience sensory overload*;

Sensory overload can affect heart rate, breathing, blood pressure, confusion, anxiety, mental distress, and behaviour.

70% of people with diagnosed neurodivergent conditions are believed to be hyper-sensitive.



Hyposensitivity – under sensitive , seeking additional sensory stimulation.

BURO HAPPOLD

COPYRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERVED

Contents

1 Scope
2 Normative references
3 Terms, definitions and abbreviated terms
4 Developing the brief
5 Site and building layout
6 Wayfinding
7 External spaces and access
8 Internal layouts

9 Mechanical, electrical, plumbing (MEP)
10 Acoustics and noise management
11 Light, lighting and reflection
12 Surface finishes
13 Fixtures, fittings and furniture
14 Safety, recovery and quiet spaces
15 Environment types

BURO HAPPOLD

COPYRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERV

q

4 Developing the Brief

- Strategy and Commitment;
- Stakeholder Engagement;
- Link to Plan of work by the Royal Institute of British Architects (RIBA);

Table 1 – RIBA Plan of Work		
Stage of project	Design for the mind activities	
Strategic Definition (RIBA Stage 0)	Establish and document commitment to delivering accessible, sensory-friendly and inclusive environm	
	Identify someone on the management team to champion neurodiversity and inclusion.	
	 Provide awareness to the design team about senso and/or information processing differences and the principal areas of interest. 	
	Confirm design team has understanding and know of neurodiversity and disability.	
Preparation and Brief (RIBA Stage 1)	Integrate the principles of Accessibility and Inclusi Design in the project brief.	
	Clearly state the requirement to follow this PAS as applicable to the environment.	
	Check access and inclusive design technical expert secured with understanding of neurodiversity and sensory and/or information processing differences.	
	Establish user/consultation group(s) for early engagement to include people with lived experient	

BURO HAPPOLD

COPYRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERVED 10

5 Site and Building Layout

- Facade Shape, reflection and glare, heat gain;
- Legibility and coherence (incl orientation);
- Reflective materials;
- Sightlines, views, windows & solar control.

PUBLIC SPACE

SOCIAL SPACE

(0.65 m)

(1.2 m)

(3.6 m)

(7.5 m)



BURO HAPPOLD

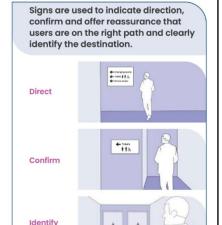
11

6 Wayfinding





- Advance info and preview;
- Attentional bias;
- Use of colour and shape;
- Technology;
- Appropriate signage.



BURO HAPPOLD

7 External spaces and access to nature



We have an innate affinity with nature through use of natural materials (Biophilia).

- Access to green space;
- Views outside;
- Use of natural materials inside;
- Images of nature.





13

8 Internal Layouts

- Transitions;
- Layout and symmetry;
- Familiarity, clarity, orientation;
- Control over where to sit, when practicable.



BURO HAPPOLD

DPYRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERVED

9 Mechanical, Electrical and Plumbing (MEP)

- Sense of smell (olfactory) offgassing, cleaning substances, perfumes etc.
- Switches and controls giving us control over individual environments



BURO HAPPOLD

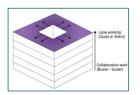
YRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERVED

15

10 Acoustics

- Ability to adjust to variation in noise levels;
- Acoustic layout and zoning offers different options;
- Criteria taken from other standards, including Building Bulletins for schools;
- Input from Ecophon, steering group and BH Acoustics.







BURO HAPPOLD

PYRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERVED

11 Lighting

- Daylight, glare and shadows;
- Photophobia and flicker rates fluorescent and LED where component compatibility arises;
- Lighting types and levels- adjustability in light level and colour temperature;
- Illumination ratios ≤1:3 for comfort;





BURO HAPPOLD

17

12 Surface Finishes



- Colours muted rather than vivid;
- Floor and wall patterns and configuration of tiling;
- Biophilic patterns tend to be less intrusive.









13 Fixtures, Fittings and Furniture

Positioning – symmetrical, proximation;



 Low noise – eg soft close cupboards and WC lids, quiet flush, low-noise hand driers;



Furniture with rounded corners;



Use of natural materials;



Familiarity and ease of operation.

BURO HAPPOLD

PYRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERVED

19

14 Quiet/Restorative spaces

- Quiet space rather than a sensory room;
- Can provide sensory stimulation but under user's control;
- Identifying/creating quieter areas or rooms;
- How big (BS8300 4.8m2,WELL v2 min 7m2)
- Key features more in depth acoustics, lighting, colour, features;
- Flexibility for use as temporary quiet space;
- Annex B has support checklist tables.



Annex B (informative)
Checklist for achieving flexibility in quie
restorative spaces
Annex B proides key considerations for providing variety, flexibility and control
hypomeniturity and hypermenituity needs.
When designing used and restorative speeds, refer to Table B. 1 for a checklist of
considerations and Table B. 2 for a servory sensitivity summary.

Table B. 1 — Checklist of considerations for quiet and restorative spaces

Design
Feature

Provide avairity, flexibility and control in quiet/restorative
flexi



BURO HAPPOLD

Summary



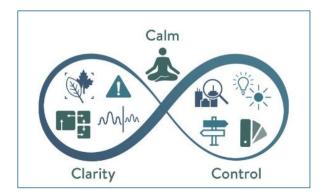
An environment that has **clarity**;



Where some choice and **control** is given to users.



A **calm** space to escape to when it's too much.



BURO HAPPOLD

COPYRIGHT © 1976-2020 BURO HAPPOLD. ALL RIGHTS RESERVED